EBAYINDIA

eBay India is a e-commerce platform that allows buy, sell and exchange of variety of goods.

The three major innovations that can help in better market of eBay are as follows:

1. **To Deal with return and exchange policies**

There are many glitches with this issue as it is hampering the customers interest and drowning the market of eBay.

The customer support is very poor and needs to be taken care of with huge interest from the managerial end. By ensuring 24\*7 customer support and results within 3-4 working days

1. **Fake and unreliable products**

This is one of the major problem eBay is facing and the resulting in losses at finances and value of shares.

Solutions can be by ensuring details of first owners and with complete check by company of the value of products.

Solutionshttps://github.com/nitinmohandillidilse/bootcamp\_pune.git can be providing genuine ids of buyers and sellers

1. **Delivery methods with Guaranteed genuine products**

The current scenario is very complicated and the use of internet by a larger mass has created problems for many e-commerce brands. As the bluffs going on in the market is drowning the assets of the brand and its trust. Moreover, at customer end also there are many misuse of moneyback and return policies which needs strict actions and immediate solutions.

to ensure the delivery system procedures of as to get better reviews and customer satisfaction